



TennCare Contact Information		
TennCare Member Services/Member Initiated Prior Authorization	888-816-1680	Available 24/7
Member Medical Appeals (formerly known as TSU)	800-878-3192	Available 24/7
Pharmacy Technical Call Center	866-434-5520	Available 24/7
Prescriber Prior Authorization	866-434-5524	Available 24/7
Prior Authorization Fax	866-434-5523	Available 24/7
TennCare Fraud and Abuse Hotline	800-433-3982	Available 24/7
Family Assistance Services Center	866-311-4287	Available 7am-5:30pm Monday-Friday
OptumRx/TennCare Provider Educators	<u>TNRxEducation@optum.com</u>	Available 8am-5pm Monday-Friday