



**COVID-19 and your
medications: How
OptumRx can help.**



Dear Member,

You may be hearing a lot of facts and information about coronavirus (COVID-19). We know that this is an uncertain time. The overall health and wellbeing of you and your family is our top priority.

The Centers for Disease Control and Prevention (CDC) encourages people at higher risk for COVID-19 to stay at home as much as possible. This can make some errands harder to check off your list. We'd like to remind you that you can receive your maintenance medications through home delivery.

Home delivery can offer extra convenience and peace of mind.

- Talk to a pharmacist over the phone 24/7.
- Avoid waiting in line at the pharmacy for your prescriptions.
- Enjoy free standard shipping.

Contact OptumRx today.

Place your order online at [optumrx.com](https://www.optumrx.com).

Call **1-844-368-8740**.

We're here to help.

Sincerely,

The OptumRx Team

You are not required to use OptumRx home delivery for your maintenance medication. There are other pharmacies available in your network. Visit **optumrx.com** and use the Pharmacy Locator to view listings.

Prescriptions from OptumRx should arrive within 5 business days after we receive the complete order. OptumRx will contact you if there will be an extended delay in the delivery of your medications. Please feel free to use our online order status to check on the progress of your request.

The company does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

Free services are provided to help you communicate with us, such as letters in other languages or large print. You may also ask to speak with an interpreter. To ask for help, please call the toll-free phone number listed on your ID card.

ATENCIÓN: Si habla **español (Spanish)**, La compañía no discrimina por raza, color, nacionalidad, sexo, edad o discapacidad en actividades y programas de salud.

Se brindan servicios gratuitos para ayudarle a comunicarse con nosotros, como cartas en otros idiomas o en letra grande. También puede solicitar comunicarse con un intérprete. Para solicitar ayuda, llame al número de teléfono gratuito que figura en su tarjeta de identificación.

請注意：如果您說中文 (**Chinese**)，公司不会基于种族、肤色、国籍、性别、年龄或疾病而在健康计划和活动中歧视任何人。

为帮助您与我们沟通，我们提供一些免费服务，例如用其他语言书写的信件或大字体。您也可以要求与口译员对话。欲寻求帮助，请拨打您的 ID 卡上列出的免费电话号码。

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